

Sonja A. Sproul, DDS, PC

1585 Coburg Road  
Eugene, OR 97401

541.689.2001

[office@ssprouldentistry.com](mailto:office@ssprouldentistry.com)



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Our Dearest Patients,

On the evening of March 19<sup>th</sup>, 2020, Governor Kate Brown signed an executive order with the purpose of conserving PPE. PPE stands for Personal Protective Equipment. Examples of these we use in our office are gloves and masks.

The order states "No later than March 23<sup>rd</sup> 2020, all elective and non-urgent procedures across all care settings that utilize PPE, including but not limited to, hospitals, ambulatory surgery centers, outpatient clinics (including community health clinics and student health centers), dental clinics and veterinary clinics, shall be cancelled, or rescheduled no earlier than June 15<sup>th</sup> 2020."

We here at Sonja Sproul Dentistry are devastated by this news. However, we understand that this is how we do our part to help level the curve. We cannot imagine having to do our jobs with limited PPE, and that is exactly what most of the healthcare workers fighting this virus are having to do. Earlier this week, we already followed the recommendation to reschedule the upcoming 3 weeks of non-urgent appointments and are hopeful that this order will be lifted sooner than June 15<sup>th</sup>, 2020.

Please know that if you are a patient of record experiencing a true dental emergency, you will be taken care of. Contact our office at 541-689-2001, leave a message and/or use the emergency phone number on our voicemail to reach Dr. Sproul directly. Please keep in mind that the order limits us to specifics for treating emergencies, so we may have to find an alternative option depending on the severity of the emergency condition.

We are going to be working on notifying all patients during the required closure time and attempting to reschedule. Due to us stepping deeper into the unknown, we cannot say for certain when we will be back up and running for our regular preventative care and non-urgent treatment. As soon as we do know, all our staff is committed to putting in additional hours and days to accommodate the influx of appointments from these lost months.

Our promise to you is that we will work as hard as we can to get you all taken care of as soon as we are allowed to do so. We ask that you are patient and understanding with us during these difficult times. Please be safe and stay as healthy as possible.

Sincerely,

The Team at Sonja Sproul Dentistry